



PREMIER PREVENTATIVE MAINTENANCE PROGRAM



CONTACT FIELD SERVICE

Phone: (844) 221-0420

Email: fieldservice@rentptr.com

Website: rentptr.com

COST PER 28-DAY RENTAL PERIOD: \$250.00

WHAT IS COVERED

Oil changes, serviceable fuel filters, air filters, cabin air filters, tire rotations, steering alignment, wiper blades, and other manufacturer specified maintenance are part of the Premier Preventative Maintenance Program (PPMP).

WHAT IS NOT COVERED

Glass damage, tire damage or excessive wear, repairs due to excessive idle hour usage, negligence, abuse, damage, consumable fluids, lost/missing items from unit, failure to properly maintain vehicle, and maintenance not authorized by PTR.

Not eligible on: UTV's, Fat Truck™, Trailers, PTO Hydraulic Systems, Pullers, Welders, Generators, Air Compressors, Underdeck Air Systems, 6500/7500/8500 Series Chassis and Configurations, and Miller™ products.

WHEN

All preventative maintenance will be performed as according to the PTR/OEM guidelines.

REQUIREMENTS

NATIONWIDE VENDORS

The following nationwide vendors are already set up in PTR's system and do NOT require 48 hour advance scheduling:

OEM Dealerships (Ford, GM, Ram)

Some locations have quick lane and others do not, operator may call ahead

Speedee Oil Change

Valvoline Instant Oil Change

Firestone Complete Auto Care

**All Meineke locations are excluded from this program.*

Belle Tire

Grease Monkey

Take 5 Oil Change

Jiffy Lube

Note: Operators should notify the staff at these locations that the vehicle is registered to Premier Truck Rental for service.

NEW PREFERRED VENDORS

If an operator has a specific business located in their area that they prefer to use, please notify PTR Field Service team **at least 48 hours** in advance. This allows PTR to get an account and tax exemption status established with that business prior to the scheduled appointment.

Note: If operators show up to a facility without prior notification to PTR, and if that location does not have an account with PTR, it is likely that the operator will experience delays while we establish an account with the company (or be turned away for another vendor).

PPMP STANDARDS:

Oil Change

Diesel (Highway use)- 7,500 miles or 250 idle hours
Diesel (Severe duty)- 5,000 miles or 175 idle hours
Gasoline- 5,000 miles

Air Filters

As determined by the Air Filter Restrictor Gauge (if equipped) or every other oil change.

*Check Daily if operating in dusty/sandy conditions.

Fuel Filters

As determined by Fuel Filter Life Gauge (if equipped) or every other

Cabin Air Filters

Every other oil change. *Check regularly if operating in dusty/sandy conditions.

Tire Rotation

With every other oil change service.

Steering Alignment

As necessary with tire replacement or every 36,000 miles.

Wiper Blades

Every calendar year or 15,000 miles

TIRE REPLACEMENT/ALIGNMENT:

All tire replacement requests are to be approved by PTR Field Service before services are performed and notification must be completed in advance. PTR at that time will source and order tires and will schedule replacement. PTR will replace tires at 36K miles intervals. Premature wear out prior to 36K miles may be prorated at time of replacement. The proration would be invoiced to your fleet.

All services are to be completed at retail store locations. Mobile service is NOT authorized through this program. PTR will not be liable for transportation to/from or loss of use during preventative maintenance services.

Operators are responsible for maintaining vehicle in accordance with standards as set by PTR and the Original Equipment Manufacturer. Failure to properly maintain vehicle may result in damages which would not be covered by this program.

FIELD SERVICE HELP:

If you have any service issues with your rental fleet, our dedicated Field Service team is here to support you. This team works diligently to ensure your units are working properly, connecting you with local support to fix and maintain your units so you can get back to work ASAP. Call 844-221-0420 for immediate assistance.